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Conditions générales de vente d'une location

The rentals are rented from the day of arrival at 4:00 pm to the day of departure at 10:00 am. Any return of the key after 10:00 am will result in the invoicing of an additional night.

animals are not allowed

- All rentals are by name and cannot be transferred under any circumstances, except with written authorization from the Management.
- In the absence of a written message from the client stating that he/she has had to postpone the date of arrival, the pitch becomes available 24 hours after the date of arrival mentioned on the rental contract and **full payment of services is still required.** Telephone messages are not allowed.

In case of cancellation of the stay

1°) by the locater :

- ✓ More than 15 days before the date of your arrival: you will be charged the booking fee and asked for 25% of the total amount of the stay.
- ✓ Less than 15 days before your scheduled arrival date, or if you do not show up on that date: you will be charged the rental fee and the total amount of the reserved stay will be required.
- **No redemption will be made for late arrival OR early departure.**
- For all modifications of the dates of stay, it will not be possible to guarantee the same rental.

2°) by the manager :

In case of cancellation of the reservation or the stay by the manager, and which would not be related to a fault of the customer, the manager of the camp-site will refund to the customer the sums which it would have perceived and which correspond to the stay or the part of the stay not consumed. However, no compensation will be due in case of cancellation of the reservation or stay, intervened for a case of force majeure or because of an administrative measure, such as closure or other, not attributable to the manager.

right of retraction

The legal provisions relating to the right of withdrawal in case of distance selling provided by the Consumer Code are not applicable to tourist services (Article L.121-20-4 of the Consumer Code). Thus, for any order of a stay with the campsite, the customer does not have any right of withdrawal.

Image rights

During your stay on our campsite, you are likely to be photographed or filmed for the conception and realization of our publicity leaflets, unless you indicate your opposition in writing to the reception upon your arrival.

Various

The use of sound devices must not be perceived beyond the perimeter of each site; it is mandatory that everyone respects the right to rest of his neighbors.

- **All customers are required to comply with the rules and regulations of the establishment.**

- **The tenant agrees to pay the sum of 350 EUros of caUtion which will not be cashed during your stay**

- This deposit will be returned on the day of your departure after inventory of fixtures or within two weeks after your departure, if the inventory of fixtures could not be done together before your departure. The amount will take into account any damage, the inventory, t h e inventory of fixtures and the balance of the client account.

Cleaning and any repairs that may be required will be t h e r e s p o n s i b i l i t y o f the tenant. (Cleaning: 60 €, 150 € for a repair, and repairs on estimate)

It is formally forbidden to smoke inside the rentals. If it is noticed that the tenants have smoked inside, the fee of 350 € will be retained for a total restoration of the property.

- Any damaged or lost object or piece of furniture must be reported to the reception. In order to avoid you any search and to preserve a certain harmony at the level of the equipment laid out in the various furnished flats, we hold at your disposal a reserve of obligatory and specific material of replacement which it will be enough for you to claim and to regulate with the reception.

-Any remark concerning the accommodation must be made within 24 hours of your arrival. After this period, no claim will be accepted.

- The day before your departure, we kindly ask you to inform the reception of your departure time in order to make an appointment for the inventory of fixtures.

- The payment of the stay must be imperatively realized at the date mentioned on the present contract or at the latest the day of your arrival

- Payments by check or money order must be made payable to Camping les Violettes

- In case of non-payment or non-compliance with the rules, the management may terminate the stay, empty and recover the accommodation without notice or refund.

- The campsite cannot be held responsible for the climatic conditions if they do not allow to offer all services: water, sanitation, heating.....

In accordance with Article L.612-1 of the Consumer Code, you can have free recourse to the **MEDICYS** mediation service of which we are part:

- by electronic means: www.medicys.fr

-by mail : MEDICYS 73 boulevard de Clichy 75009 PARIS

