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General Conditions of Sale of a lease

Renters rent from the day of arrival at 16.00 to the day of departure 10am at the latest. Any return of the key after 10 am will result in the invoicing of an additional night.

Pets are not permitted.

- All rentals are registered and may not be transferred under any circumstances, unless authorized in writing by Management.
- In the absence of a written message from the customer stating that he had to postpone the date of his arrival, the location becomes available 24 hours after the arrival date mentioned on the rental agreement and full payment of the services remains required. Telephone messages are not allowed.

In case of cancellation of stay

1°) Because of the tenant:

- ✓ More than 15 days before the expected date of your arrival: you will be held the application fee and requested 25% of the total amount of the stay booked.
- ✓ Less than 15 days before the expected date of your arrival, or if you have not shown up on this date: the rental fee will be withheld and the total amount of the booked stay will be charged.

- No reduction will be granted in the case of delayed arrival or early departure.
- For any modification of the dates of stay, the same benefit cannot be guaranteed

2°) Because of the administrator:

In case of cancellation of the reservation or stay by the manager, and which is not linked to a fault of the client, the campground manager will reimburse the client for any sums he may have collected that correspond to the stay or part of the stay not consumed.

However, no compensation will be due in case of cancellation of the reservation or stay, which occurred in case of force majeure or because of an administrative measure, such as closure or other, not attributable to the manager.

Visitors

After being authorised by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers receiving them between 10 am and 10 pm maximum. Customers may receive one or more visitors at reception. Access to the campsite will be subject to a charge, in accordance with the rates displayed at the entrance to the campsite and at the reception desk. Access to the swimming pool and aquatic area is forbidden to visitors, for safety and insurance reasons.

Visitors' cars are not allowed on the campsite.

Parking inside the campsite

Each accommodation has a parking space for one vehicle only. All other vehicles must park in the car park at the campsite entrance.

Right of withdrawal

The legal provisions relating to the right of withdrawal in the case of distance selling provided for in the Consumer Code are not applicable to tourist services (article L.121-20-4 of the Consumer Code). Thus, for any order of a stay at the campsite, the client has no right of withdrawal.

Image rights

During your stay on our campsite, you are likely to be photographed or filmed for the design and production of our advertising leaflets, unless you indicate your opposition in writing to the reception as soon as you arrive.

Various

The use of sound equipment must not be perceived beyond the perimeter of each location; it is mandatory that everyone respect the right to rest of his neighbours.

- Every customer is required to comply with the provisions of the institution's rules of procedure.

- The tenant agrees to pay the sum of 500 Euros of security which will not be cashed during your stay

- This deposit will be refunded on the day of your departure after an inventory of the premises or maximum within two weeks of your departure, if the inventory could not be carried out jointly before your departure.

The amount will take into account any deterioration, the inventory, the state of play and the balance of the customer account.

The cleaning and any repairs that would result and would be necessary will be the responsibility of the tenant. (Cleaning: 60 €, 150 € for a refurbishment, and repairs on estimate)

It is strictly forbidden to smoke inside the rentals. If it is found that the tenants have smoked inside, the deposit of 500 € will be retained for a total restoration of the rental

- Any damaged or misplaced items or furniture must be reported at reception. In order to avoid any research and to preserve a certain harmony in the equipment arranged in the different furnished, we have at your disposal a reserve of mandatory and specific replacement equipment that you will simply need to claim and pay at reception.

-Any comments regarding the rental must be made within 24 hours of your arrival. After this period, no claim will be accepted.

- On the eve of your departure, we ask that you inform the reception of your departure time in order to arrange an appointment for the inventory.

- The payment of the stay must be made on the date mentioned on this contract or at the latest on the day of your arrival

- Payment by cheque or money order must be made payable to Camping les Violettes

- In the event of non-payment or non-compliance with the rules of procedure, Management may terminate the stay, empty and recover the rental without notice or reimbursement

- The campsite cannot be held responsible for the climatic conditions if they do not allow to offer all the services: water, sanitation, heating, etc.

In accordance with article L.612-1 of the code of consumption, you can use the the **CM2C** mediation service of which we report free of charge:

- electronically: www.cm2c.net

-by mail: CM2C 14 rue Saint Jean 75017 PARIS

